

From the Chief Executive

The Rt Hon Sir John Hayes CBE MP
House of Commons
London
SW1A 0AA

17 April 2020

**Anglian Water
Services Ltd**
Lancaster House
Lancaster Way
Ermine Business Park
Huntingdon
PE29 6XU

Tel 01480 323000

Our ref.

Your ref.

Dear Sir John

West Deeping

Thank you for your letter of 19th March.

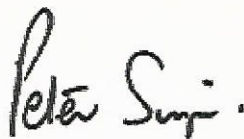
The sewerage system in West Deeping has clearly been overloaded by the extreme wet weather and associated ground water levels during the past autumn and winter. This has resulted in a great deal of inconvenience for residents as a result of flooding, loss of service and the protracted tankering operation. I can fully appreciate the frustration and concern this has caused everyone.

I can assure you that this is a priority for us and as soon as operating restrictions relating to Covid-19 allow we will undertake a detailed review of the operation of the sewerage network in this area. This catchment includes the Tallington Lakes complex and accordingly this will also be included in the review.

I will update you on our findings and proposals on the conclusion of this work as soon as circumstances allow.

Thank you for bringing this to my attention and my apologies for the inconvenience the situation has caused.

Yours sincerely



Peter Simpson



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