

Dear Ian

In February 2023, CityFibre was awarded the [Project Gigabit](#) contract to bring gigabit-capable broadband to more than 45,000 premises across Lot 5: 'Cambridgeshire and adjacent areas'. Project Gigabit is the UK Government's flagship programme to enable harder-to-reach communities to access lightning fast, gigabit-capable broadband. Our Lot 5 build programme is already under way and the project will take around four years to complete.

I wanted to let you know that in the coming weeks we will be carrying out work in your Parish.

These works are due to take place between mid Feb to late Feb.

Our contractor carrying out the work in our area is Granemore Group. Wherever possible, existing duct and pole infrastructure will be used in order to reduce the amount of construction required. However, new infrastructure will be needed, and we are working closely with the Local Government Highways Authority to coordinate any works that are required.

Where new infrastructure is required, residents will be notified at least a week before any construction work takes place.

Why is this work so important? In a rapidly changing world, we rely more and more on digital connectivity and the UK needs to ensure its residents and businesses can cope with future demands. This is not just about being able to browse the internet or stream television programmes better. There are many other factors to consider such as:

- Households have an ever-increasing number of internet connected devices like smart speakers and TVs, domestic appliances, heating control systems and doorbell
- Smart TVs and gaming consoles become more and more sophisticated requiring faster internet speeds
- The Covid 19 pandemic has demonstrated how important fast and reliable broadband is. Essential services such as healthcare and education are now increasingly online and regular homeworking has become the norm for many
- When buying a house, the speed of the internet is now one of the top purchasing factors

Once our work is complete, residents and businesses will have access to the fastest and most reliable broadband services in the country and services will be available from a wide range of providers such as Sky, Vodafone, TalkTalk and Zen.

About CityFibre

Founded in 2011, CityFibre is building and operating a full fibre network fit for the data age, offering symmetrical speeds up to 5.5Gbps (same speed upload as well as download). CityFibre is the UK's largest open access, fibre only operator, with services live in cities, towns and villages up and down the UK, from Inverness to

Bournemouth. Serving residential and business premises, plus mobile and public sector sites - our network now reaches over 4.5 million properties. CityFibre is pro competition and choice, as such our network is open access and we work with a large number of local and national partners, such as Sky, Vodafone, TalkTalk who provide our service to end users and customers.

Project Gigabit

This page on our website cityfibre.com/projectgigabit is the best source of information on our Project Gigabit builds, showing where we're building, how and why, in partnership with UK Government. If you would like to know more about our build process, please visit: cityfibre.com/build. For general help and support, please go to: cityfibre.com/help-support

If you have any specific questions, please let me know.

Thank you for your patience and co-operation during these essential works.

Kind regards

Paul

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